

## June 27, 2020 Update

NC Executive Order 147 went into effect on June 26 at 5:00 PM. There is greater emphasis in this order on the requirement to wear masks when 6 ft social distancing is not possible. To help navigate the unprecedented nature of the current health climate, we are offering the following addendum to our typical rules and waiver.

### What We are Doing

In addition to our standard cleaning procedures, we are taking the following additional actions:

- Mobile check-in is provided for payment and waiver signing. Upon arrival, you will stop at the office, we will meet you, escort you to your site and share important information all at a safe distance. If you need to come into the store, you will have to wear a face covering/mask.
- Our bathhouse re-opened for general use with Phase II of the NC plan. Half of the bathhouse is designated to guests in our rental units that do not have full facilities. The other half is open for general use. Laundry and dog wash are also open. As the state progresses to Phase III, this policy will likely change again.
- Hand sanitizer stations are provided throughout the campground.
- Our staff has been educated on required steps to keep themselves safe and healthy, including the expectation to stay home if they don't feel well for any reason.
- Access to the camp store/office is limited to 2 people at a time and sanitizing hands prior to entry. Masks are also required for entry into the store.
- Requests for ice or wood delivery can be made via email or by calling the office.
- Organized events are being phased back in slowly with required social distancing and mask wearing protocols. Events will be updated on our website. Lure Coursing and Dog Training will continue as scheduled. Events are subject to change without notice. Refunds/credits will not be issued due to changing events.

### What We Ask of You

Because we cannot control the great outdoors, there are steps that you will have to take out of an abundance of caution to assist us in providing a safe and healthy camping experience. Please recognize that some campers may have a higher risk for severe reactions due to the virus.

- Wash your hands frequently (or use hand sanitizer) including prior to and after contacting surfaces that may have been or will be touched by others.
- If you are not feeling well, please postpone your visit. If you become ill while you are here, please stay inside your RV.
- Practice social distancing by ensuring you stay at least 6 ft away from other campers and staff. If you cannot maintain a 6 ft distance, you must wear a mask.

With 8 Dog Parks there are plenty of spaces for canine guests to run and play while the humans stay 6 feet away...no reason to hinder the joy of the real reason we are here! We are closely monitoring guidance from local, state, and national health experts to take actions we can to provide a safe stay. Your actions play an integral part in that endeavor.

### Your Travel Flexibility

While we understand that current health climate still comes with some uncertainty, with loosened restrictions on travel, demand is high for camping spots. Therefore, from this point forward, we are returning to our normal cancellation policy (as described on our website). Note that we have always been flexible with our policies when provided enough heads up to re-rent a site or rental unit regardless of the policy. However, at this time, last minute cancellations that cannot be refilled will lose the entire deposit.

We encourage you to call us with any questions or concerns you may have at 828-287-7324 and to follow us on Facebook for up-to-date information.

We appreciate your support and look forward to some normalcy returning to our camping world!